

Junior Telecommunications Engineer (Radio Access Network)

This function will be integrated in **Network Operations & Support Department**, for **Planned Works Radio Access Network 2nd Level** support activities, for the Network Elements in scope, achieve high level of Network Availability and Quality of Service for Access Network (GSM, UMTS, LTE).

Main responsibilities:

- To ensure planned work activities, network rollout and software upgrades in Access nodes;
- To implement radio network parameters changes;
- To perform nodes integrations and swaps, including BTS's, NodeB's, BSC's, RNC's and MME;
- To implement BSC/RNC nodes core network modifications (e.g, SGSN, Mgw, MME and MSC alterations/swaps);
- To ensure interface with other teams, in case of incidents, network change management, and other areas related with Network Operations and Support;
- To ensure all actions and escalations, internal or external, in order to achieve service restoration, in case of faults;
- To participate in activities of testing and implementation of new software versions, as well as of major network's alterations, for the network elements in scope;
- To perform acceptance tests for and integration/configuration of new network elements;
- To perform statistics configuration and performance management, and indicators trend analysis;
- To take corrective measures, based on performance analysis, and propose changes (capacity, configuration, etc.);
- To ensure all preventive activities, in order to maintain the best network performance;
- To assist 1st Level team, in terms of training and know how transfer, for new nodes, services and technologies.

Main requirements:

- University degree in Telecommunication or related fields and compatible professional experience;
- Less than 1 year experience in RAN operation & maintenance activities;
- Knowledge of GSM, UMTS, LTE, Radio Equipment's (Ericsson, Alcatel Lucent), RBS, BSC, RNC, Packet network, Transmission and IP;
- Knowledge of Signalling protocols;
- Knowledge of ITIL Incident Management;
- Knowledge of Agile methodologies;
- Good communication skills;
- Ability to influence, negotiate, persuade internal and external parties;
- Capacity to work under pressure, Customer Orientation and Results driven;
- Fluency in Portuguese (preferable).

Location:

SEDE - LISBOA

Av. D. João II, Lt.1.04.01, Parque Nações

LISBOA 1998-017

Job Type: Full-time

Employment Type: Permanent

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