

REF.: ANOC\_TX1LJr\_87

## Junior Telecommunications Technician (Transmission)

This function will be integrated in **Network Operations & Support – for Transmission** with the main goal to assure **1st Level Support** to Network Elements and achieve high level of Network Availability and Quality of Service for Transmission Network.

### Main responsibilities:

- To monitor network components for faults and fix/escalate as required;
- To comply with key fault management processes as outlined Process Manuals;
- To report network incidents handled;
- To attend on 24 hours x 7 days fault management rota pertaining at any time;
- To implement quality improvements as directed by Team Leader;
- To comply with Company / Network Operations governance including Performance Management;
- To operate and maintain IP, ATM, SDH, PDH, DWDM Technologies;
- To operate and maintain equipment such as Tellabs, Cisco, Alcatel & Marconi ADM's, PP7K, CBX, CP3000/4000;
- To ensure incident management;
- To ensure interface with other teams, in case of incidents, network change management, and other areas related with Network Operations and Support;
- To ensure all actions and escalations, internal or external, necessary in order to achieve service restoration, in case of faults;
- To participate in activities of testing and implementation of new software versions, for the network elements in scope.

### Main Requirements:

- University degree in Telecommunications or related areas and compatible professional experience (preferable);
- Less than 1 year experience in Transmission operation & maintenance activities;
- Knowledge of Transmission Network (mainly IP, ATM, SDH, PDH, DWDM Technologies);
- Knowledge of RAN 2G/3G/4G Network (preferable);
- Knowledge of ITIL Incident Management;
- Knowledge of Agile methodologies;
- Good communication skills;
- Ability to influence, negotiate, persuade internal and external parties;
- Capacity to work under pressure, Customer Orientation and Results driven;
- Fluency in Portuguese (preferable).

### Location:

SEDE - LISBOA

Av. D.João II, Lt.1.04.01, Parque Nações

LISBOA 1998-017

**Job Type:** Full-time

**Employment Type:** Permanent

Please register your application on our website:

<http://www.vodafone.pt/main/A+Vodafone/PT/Recrutamento/profissionais/>